



सिद्धिमूलं प्रबन्धनम्  
भा. प्र. सं. इन्दौर  
IIM INDORE

## भारतीय प्रबंध संस्थान इन्दौर

प्रबंध शिखर, राऊ-पीथमपुर रोड, इन्दौर – 453 556 (म.प्र.), भारत

**INDIAN INSTITUTE OF MANAGEMENT INDORE**

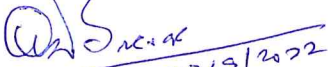
Prabandh Shikhar, Rau-Pithampur Road, Indore - 453 556 (M.P.), India

IIMI/Estate/2022/ 1174

September 23, 2022

Name of work:- Comprehensive Maintenance Contract (CMC) of water cooler & purifiers installed in various buildings at IIM Indore		
NIT No. IIMI/Estate/31/2022/121 File No. 373		
<u>Corrigendum - 2</u>		
Bid clarification		
Sno	Query by agencies	Reply by IIMI
1	As Eureka Forbes material is not readily available in the market , hence it is requested to change the patent component , consumables and other spares with material equivalent to the rating & quality of the spares installed.	Only OEM i.e. M/s Eureka forbes material will be accepted.
2	Agency shall not be responsible for any damage/ Wear & Tear to the purification system due to the ageing of the systems and any such repairs shall be chargeable	Accepted
3	CAMC shall not cover any damages caused to the machine during the period of the contract resulting out of mishandling, unauthorized movement, or damage under FORCE MAJEURE conditions	Accepted
4	CAMC does not cover damage to pump motor compressor and other electrical parts and adopter because of voltage fluctuation. It is advisable to use a Voltage Stabilizer in all areas facing voltage fluctuation problems	We have installed various safety equipments such as transfer, breaker, safty rely, which results in non-fluction of voltage in the campus
5	Defects caused by Rodents, cockroaches or any other animals or insects	Accepted
6	Agency holds no responsibility if the water supplied is Borewell/ Tanker and not fit for use in UV systems	Accepted
7	Agency deployed technician shall be liable to leaves policy as per agency's terms . i.e. 7 casual , 7 sick and 15 earned leaves . Penalty for non-deployment of manpower (engineer/technician) during the stated leaves shall not be levied . In Case the deployed resource is on leave planned leave for more than 5 Days agency will provide an additional manpower	Prior approved leave upto 2 days may be considered, if in case additional manpower not deployed beyond 2 days, penalty will be imposed as per tender class 2 of F1 of F.
8	TAT to be made applicable from the registration time and should exclude Sundays & Holidays	Not Accepted

9	We need to know actual no of days to process our AMC invoice as our past experience says that payment is not cleared within 30 days	Payment will be released within 15 working days after submission of tax invoice along with all requisite supporting documents by agency with seal & signature of the agency
10	Consumables covered under AMC : As a standard we cover one set of consumables in AMC and further requirement will be changed on chargeable basis	As per tender clause (d) of 1 of E, agency will have to provide free replacement of filters once in a year. For second time in a year, filters will be purchased by IIMI
11	Tap, Body parts & Pipes : As a standard these are not covered under AMC and as and when required to be bought.	(I) Tender clause (f) of 1 of E will not be applicable. (II) Tender clause (e ) of 1 of E will be applicable
12	Water Sampling : This would be in IIM's scope as per the e-mail confirmation received from you	Accepted
13	Penalty : Agency will not accept any penalty	Not Accepted

  
 Chief Engineer 23/9/2022